

Alteration and Cancellation of the Contract Arranged Tour

●In the case of **Discretionary Cancellation by the Traveler**, the traveler will be required to bear the followings:

1. The handling charge receivable by us
2. The expense paid in return for the tour service already received
3. The cancellation charges, penalty and other expenses payable to the transport and accommodation facilities for the tour service not yet offered
4. The handling charge for the cancellation as prescribed by our company

●We may cancel an Arranged Tour Contract in any one of the following cases, and the costs above may be paid by the Traveler:

1. The traveler is recognized as a gang member, an associate gang member, a person or a company related to crime syndicates, a corporate racketeer or any other antisocial forces;
2. The traveler made a demand to us using forceful behaviors, made unjust claims to us, made use of threatening acts or statements or violent acts or behavior in connection with any transaction between the parties, or made use of other acts or behavior equivalent to these;
3. The traveler committed acts which may damage our credibility or obstruct our business by spreading false rumors, by using fraudulent means, or by force, or by other acts or behavior equivalent to these;

●When the arrangement for the tour service should become precluded due to causes attributable to us, the traveler may cancel the Arranged Tour Contract, we shall reimburse to the traveler the Tour Price already received after deducting the expenses already paid to the transport and accommodation facilities, etc. in return for the tour service already offered to the traveler as well as the expenses payable from now.

For your information, the cancellation policy of the transport companies which provide our service to customers is as follows:

Until 8days before the service day: no charge

7-2days before the service day: 30% of the cost

One day before the service day: 50% of the cost

On the service day: 100% of the cost

*May not be applied in cases caused by unavoidable reasons such as sudden flight cancellations. (Notice is required in advance.)

*In the cases of cancellation due to causes attributable to the traveler, the traveler will be required to pay to us the handling charge for the cancellation procedures as prescribed by our company

*Those above may be applied for alternation of the service such as date, route, and type of vehicle.

*Cancellation may be notified within our standard business hours.

November, 2022